



Quality  
Innovation  
Performance

## Private Dental Practice accreditation

In consultation with the Australian Dental Association (ADA), consumers, healthcare providers and services, professional and peak bodies, Primary Health Networks and other sector representatives, the Australian Commission on Safety and Quality in Health Care (ACSQHC) developed the National Safety and Quality Primary and Community Healthcare Standards (the Primary and Community Healthcare Standards).

The standards apply to Australian primary healthcare and community services that are involved in the direct care of their patients and consumers.

The ADA has confirmed that the accreditation program for private dental practices will be assessed against the Primary and Community Healthcare Standards.

### The Primary and Community Healthcare Standards

The Primary and Community Healthcare Standards were developed by ACSQHC to drive

the implementation of safety and quality systems, and improvements to the quality of healthcare in Australia.

Through the Primary and Community Healthcare Standards, QIP and the ADA are dedicated to delivering an accreditation program that supports private dental practices to continually improve, while reassuring patients of their commitment to safety and quality.

The Primary and Community Healthcare Standards are person-centred and provide a nationally consistent statement about the level of care consumers can expect from health service organisations across Australia in a primary and community setting.

### What is accreditation?

Accreditation is independent recognition that an organisation, program, product or activity meets the requirements of defined criteria or standards. Accreditation provides assurance for owners, managers, staff, funding bodies and consumers about quality and performance.





## Accreditation with QIP

**QIP's approach to providing accreditation and certification services is founded on six principles: simplicity, support, independence, expertise, transparency and excellence.**

With streamlined processes and useful resources to support your practice, allocation of the time and effort required to achieve accreditation can be optimised. Undertaking accreditation supports your practice's commitment to continuous quality improvement and your ability to demonstrate compliance with the Primary and Community Healthcare Standards that includes quality, safety and good governance.

**Consistent with best practice, QIP's processes ensure appropriate independence is maintained throughout the accreditation assessment and decision-making process.**

### Accrediting with QIP

QIP is a not-for-profit accreditation organisation dedicated to supporting health and community services to manage risk and quality through the provision of accreditation, certification and quality assurance services.

QIP has more than 25 years' experience in community service accreditation and over 15 years' experience in allied health accreditation and related services.

### Award of accreditation

The first cycle of accreditation provides private dental practices with two years' accreditation from the date accreditation is awarded. Once a dental practice has been through their initial round of accreditation, they enter their re-accreditation cycles. Private dental practices have the opportunity to have a desktop assessment with a two (2) year cycle.

The award of accreditation is a significant achievement; all QIP accredited dental practices receive a certificate of accreditation in addition to a range of promotional materials so that your achievement can be marketed to patients and the wider community. Your practice's details will also be published on the ADA and QIP websites as an accredited practice.

### Accreditation resources

Practices participating in accreditation receive support from both the ADA and QIP, including:

- Support from the ADA and your ADA Branch representative, who will provide education and training on the Primary and Community Healthcare Standards applicable to dentistry, and guidance on documentary evidence required to comply with these Standards
- A dedicated QIP Client Liaison Team, who will assist you throughout the accreditation process, and
- Access to QIP's accreditation hub, which houses AccreditationPro, QIP's web-based self-assessment tool, along with a range of resources developed by the ADA in consultation with QIP.

### Education and training

Contact the ADA for education and training on the Primary and Community Healthcare Standards applicable to dentistry, or contact your QIP Client Liaison Team with any questions you may have about AccreditationPro or the QIP accreditation process.

**Register today**

Search 'Register QIP Accreditation' at [www.ada.org.au](http://www.ada.org.au)



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